

What actually happens inside a **live session**.

THE FORMAT

Spoken conversation

voice in, voice back — no typing

WHO YOU FACE

A custom avatar

plays the person on the other side

SCORED LIVE

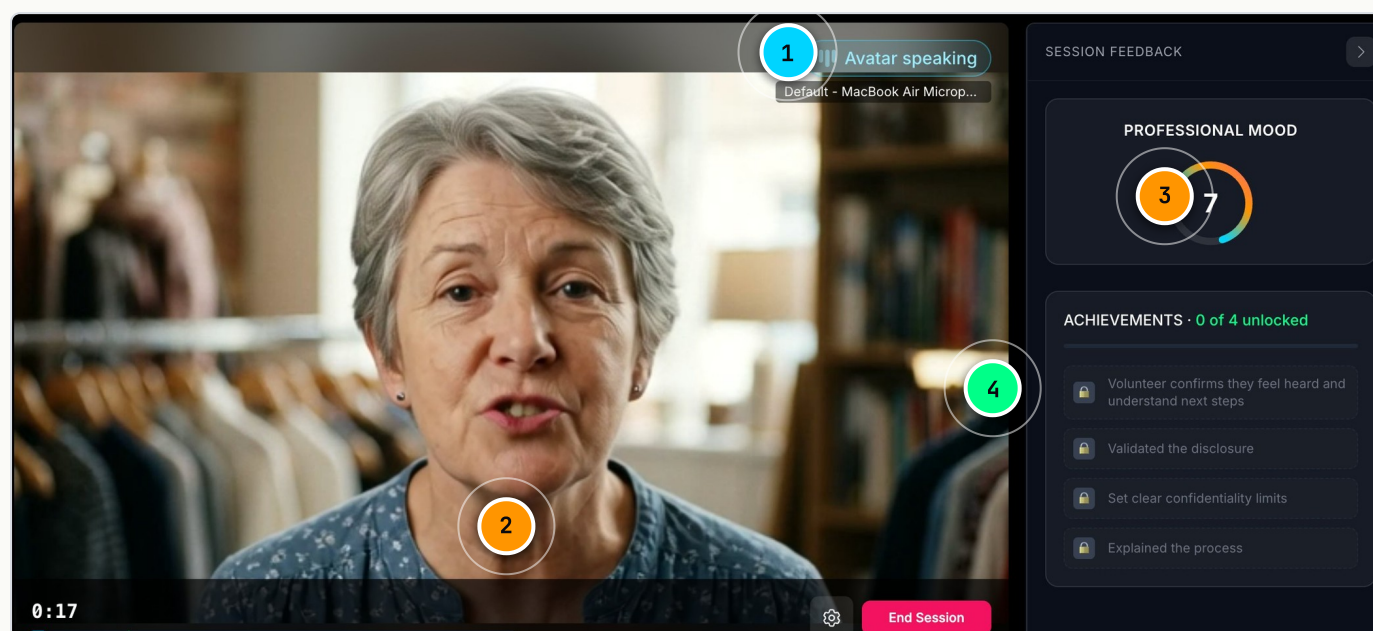
As it happens

mood and objectives, in real time

NO SCRIPTS. NO MULTIPLE CHOICE. NO NEXT BUTTON.

WHAT YOU'RE LOOKING AT

The learner speaks out loud and the avatar answers in real time — no menus, no script. Alongside the conversation, a live panel **reads how it's landing and ticks off the objectives as they're met**. Four things on screen do the work.



A REAL SESSION, MID-CONVERSATION. THE PINS MARK THE FOUR FEATURES BELOW.

1 REAL-TIME CONVERSATION

It listens and replies

The learner talks; the avatar talks back, with no pause for a script. Hesitation, interruptions and pushback all land live — exactly like the real thing.

2 CUSTOM AVATAR

A specific person, not a stock bot

Give it a role, a backstory and a temperament. It shows up as the colleague, customer or volunteer the learner actually has to face.

3 PROFESSIONAL MOOD

You can see how it's landing

A live read of the other person's state. Handle it well and the dial climbs; mishandle it and you watch the room cool in real time.

4 LIVE ACHIEVEMENTS

Objectives tick off as they happen

The behaviours that matter — validate the disclosure, set confidentiality limits — unlock the moment the learner does them. **Assurance, not attendance.**

▶ SEE IT FOR YOURSELF

Reading about a hard conversation changes nothing. **Having one — and feeling it go right or wrong — is what people remember when it counts.**

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